



NATIONAL ORGANIZATION FOR STUDENT SUCCESS

# Annual Report 2020-2021



### 2020-2021 Executive Board

- President..... Dr. Denise Lujan
- President-Elect..... .Dr. Meredith Sides
- Vice President.....Dan Nelson
- Secretary.....Glynis Mullins
- Treasurer.....Dr. Carol Mueller
- Conference Manager.....Annette Cook
- Executive Assistant.....Annette Cook

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# President's Report by Dr. Denise Lujan

It has been my honor to serve as the President of NOSS during the past year. It has been an extraordinary time, and I have been blessed to work with a phenomenal board. They are dedicated and driven to serve NOSS in the best way possible. Without them, I believe the organization would have faltered during the COVID-19 pandemic. Instead, we moved forward, adjusting along the way when as we needed.



The conference in Nashville was one of the best conferences we have had in recent years. What a joy it was to see everyone! It was also the first conference that has been profitable in the past few years. Thank you to all of you who attended – you are what made it great.

It is the first time in NOSS's history that we had to postpone the conference and move it to a virtual setting. We waited to make that decision as long as we could. However, it became apparent early in the year that we had to move to an online conference for everyone's safety. We have a strong conference team, and they were able to adjust, moving all the proposals and speakers online. Moreover, they negotiated with the hotel to move the conference to 2024 without any additional cost to the organization. We appreciate all of your patience while working through these decisions and look forward to seeing you in Las Vegas in 2024.

During 2020-2021 we developed a strategic plan to help move the organization forward. **NOSS's strategic goals** are to:

- **Expand Membership**  
**Update:** NOSS formed a Membership Taskforce to create new policies and procedures for connecting with members, growing membership, and standardizing communication.
- **Expand Communication Reach**  
**Update:** NOSS has increased the number of organizations that we have collaborated during the pas year.
  - NOSS partnered with AMATYC, CCA, the Kellog Institute, and chapters to discuss, present, and collaborate on student success, co-requisites, active academic support, collaboration, as well as developmental education.
  - NOSS joined Transforming Post-Secondary Education in Mathematics, TPSE and now has representation within the organization.

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— The NOSS executive board had a voice in articles posted in the Chronicle of Higher Education regarding co-requisite courses.

- Expand **Professional Development**

**Update:**

- This year was focused on offering the Math Summit along with Webinars that supported the event.
- The executive Board surveyed our members to determine what professional development they were aware of, what they participated in, valued, and cost. We also asked what professional development members would like to see offered by NOSS. The Executive Board intends to use this report to develop professional development in the future.

- Evaluate **Operations and Structure**

**Update:** This year, the Executive Board focused on simplifying, consolidating, and updating the operations and structure of the organization.

- The income and expense classifications were simplified to better reflect the income and expenditures of the organization.
- The Treasurer position was restructured to be a 3-year appointed term. In April, we installed the first appointed treasurer.
- The Networks were updated to include the New National Trends network.
- The policies for Networks were updated, and reporting requirements were standardized and automated.
- The PPH was updated to reflect changes to the Networks, treasurer position, and other minor changes.
- Updated the NOSS awards to remove awards that had not had applications for many years, update language and prizes.
- Published the Practitioner to Practitioner.
- Open the Programs of Promise to all NOSS members. This year we received multiple applications for the Programs of Promise. Look for this recognition to come soon!

As you can see, the Executive Board has put a lot of work behind the scenes to ensure that NOSS operates effectively. We have more work to do, but we made great strides this past year. It was our first full year of having a new name and expanded focus. Our future is bright. Thank you for allowing me to be a part of this incredible transition.  
Denise Lujan, President

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# President-Elect's Report by Dr. Meredith Sides

## NOSS 2021 President-Elect Report

The President-Elect is the Executive Board liaison with all of the Specialty Areas, Networks, and Task Forces and presides over meetings and events in the event of the President's absence.

Despite the unprecedented challenges that the COVID-19 pandemic forced upon everyone in the last year, educators rose to the occasion, continuing to champion student success and support, even in the midst of sometimes overwhelming and certainly less-than-ideal conditions. You all are amazing! NOSS is lucky to be affiliated with so many innovative and dedicated educators.



It has been my great honor to serve as the President-Elect in a number of different ways in the past year, including the following:

- Attending all board meetings and conference calls
- Participating in all board communications and votes
- Suggesting changes and improvements to the NOSS board
- Communicating and collaborating with the NOSS Office
- Promoting NOSS at state chapter conferences and regional events
- Serving on the NOSS Conference Committee as Program Coordinator
- Serving as the liaison to the NOSS Specialty Areas, Networks, and Task Forces
- Making significant revisions to the Network Report schedule and requirements
- Establishing and guiding the NOSS Membership Task Force
- Presiding over meetings in the President's absence

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# Vice-President's Report by Dan Nelson

As I have served as the interim vice president this last year, the experience has been a privilege to engage with colleagues across the nation and to help support the chapters of NOSS. Primarily, the vice president endeavors to serve as a connection between the national organization and the chapters, working as a source of support and liaison. With this unusual and challenging year, chapter officers have been actively adapting to circumstances, and I am proud to have helped support their goals through the following activities.



- Compiled an updated a current list of all state chapter officers. A consistent completion of chapter activity reports has helped us continue regular and efficient communication with the officers.
- Communicated with officers throughout the year regarding relevant chapter information and actions, including benefits such as website support, special programs, and chapter requirements.
- Presented at the South Carolina Organization for Student Success virtual fall conference.
- Processed grants for chapter projects and presented applications for board approval, including special chapter projects.
- Assisted members as they continue building connections within their regions to assist with potential chapter revitalization or new chapters.
- Participated in monthly board meetings and presented chapter news and concerns.
- Sought chapter contributions to the NOSS newsletter to provide chapter connections across the states and a means to share information throughout the year.
- Reminded chapters to complete activity reports in order to maintain current information and build relationships between the national Board and the chapters.
- Continued to support chapters with efforts involving NOSS expectations.

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# Secretary's Report by Glynis Mullins

Wow! In March of 2020, I had the honor of taking the oath of office to serve as the Secretary, and it has been a true honor. Unfortunately, during this past year, this country has endured a pandemic and much social unrest. But I must say, it has been a grand experience working with the Board and members of this great organization to support NOSS members working remotely from home, teaching online, and taking a stand for injustice.



I am humbled to have the chance to serve and collaborate with the Board, members, and a host of others in the following ways:

- Attending all board meetings and conference calls
- Storing and publishing board meeting minutes and other related documents
- Creating the agenda template for board meetings
- Participating in all board communications and votes
- Communicating and collaborating with the NOSS office
- Updating the Policies and Procedures Handbook based on revisions made by the Board
- Updating the Awards documents in conjunction with the Awards Committee Chairperson
- Archiving and cataloging all NOSS documents
- Promoting NOSS locally, statewide, and nationally whenever necessary
- Serving as a liaison for affiliate organizations
- Working with the Awards Committee Chairperson, President-Elect, and Vice-President to create printed certificate awards for 2021 virtual conference
- Creating necessary documents and for the 2021 NOSS virtual conference
- Creating and distributing the NOSS Newsletter monthly
- Distributing the NOSS President's Letter monthly

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# Treasurer's Report by Dr. Carol Mueller

## Part I: Assets as of June 30, 2020 (Reviewed, V. Staton, CPA)

Assets	
Savings	333,010
Checking Account NOSS Operating	4,307
Checking 2021	2,198
Checking 2019	851
Checking 2020	1,177
<b>Total Current Assets</b>	<b>\$341,543</b>

Note: Fiscal Year End Report of Assets



## Part II: Current Asset Year-Over-Year Comparison

Assets	1/27/2020	1/29/2021
Savings	269,611	320,048
Checking NOSS Operating	34,801	11,252
Checking 2021	477	2,184
Checking 2019	623	776
Checking 2020	1,725	1,177
<b>Total Current Assets</b>	<b>\$307,237</b>	<b>\$334,661</b>

## Part III: FY Income and Expenditure Projections and Significant Items

	Classification	Amount
Total Income		\$110,000
	Significant Income Categories	
	Membership Dues	65,000
	NOSS Conference Revenue	45,000
Expense		
	Significant Expense Categories	
	Operating Expenses	49,000
	Journal of Developmental Education	20,000
	Committees and Chapter Development	450
	NOSS Conference Expense*	7000
	Awards and Scholarships	1400
	Other (Board Expenses)	0
<b>Total Expense (Projected)</b>		<b>77,850</b>

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#### Part IV: Recent Years Membership Revenue and Conference Trends

Trends					
Year	2016	2017	2018	2019	2020
Membership					
Dues Revenue	\$82,250	\$71,073	\$80,508	\$83,536	\$77,570
Conference					
Attendees	1089	789	661	700	705
Location					
	Anaheim	Oklahoma	Maryland	Atlanta	Nashville

Membership revenue has held relatively steady throughout the past five years.

Conference attendance while lower than the high achieved in 2016, is again on the rise and we look forward to seeing this trend continue post-pandemic.

*Note: These are projected amounts for the current fiscal year which runs July 1 to June 30. The year-end finances are available in August of each year and provide the most accurate representation of the NOSS financial health. CPA reviewed financial records and tax filing are typically available after the November 15 filing deadline.*

*\*Because of the unusual nature of an online conference, this is a rough estimate*

**Conference Manager Report** by Annette

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The Conference Manager works with the Conference Planning Committee and the Executive Board to plan the annual conference. As a member of the Executive Board, the Conference Manager provides communication and insight to conference related decisions.



The 2021 Conference was originally scheduled to be held in Las Vegas in February. Due to COVID-19, the Executive Board worked to move the conference from February to June with plans to still have the conference in person in Las Vegas. When COVID-19 cases did not decrease as quickly as hoped, the Board surveyed NOSS members for input about having an in-person conference. Based on those results and the status of travel, funding, and COVID, the Board decided to have a virtual conference. The contract with the Westgate Resort in Las Vegas was amended and changed to host the NOSS conference in 2024. The 4th National Mathematics Summit, scheduled to be the pre-conference to the conference in Las Vegas, was also rescheduled to be in June and be held virtually.

The following activities were completed during the past year:

- Chaired the Conference Committee
- Co-chaired the Mathematics Summit Planning Committee
- Scheduled, prepared the agenda, and participated in planning meetings and phone calls
- Updated conference documents and processes
- Provided guidance to the 2021 conference team
- Shared recommendations from the Board to the conference team
- Responded to requests regarding the conference
- Provided articles about the conference for NOSS newsletter
- Worked to find sponsors for the virtual conference to handle the technical aspect of the virtual conference
- Worked with 2022 host chapter representatives to develop and get approval for logo & theme
- Actively participated in all Executive Board Meetings
- Participated in phone calls & meetings with third parties to prepare for the virtual conference and Mathematics Summit

## Executive Assistant Report by Annette Cook

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- Updated and maintained NOSS membership records
- Answered emails to the NOSS office
- Sent email blasts upon request of Executive Board
- Made regular deposits of incoming funds
- Provided detailed monthly deposit reports to NOSS Treasurer
- Created customized forms as needed for NOSS processes
- Ordered supplies for conference and NOSS office
- Shared incoming compliments, concerns and complaints with NOSS Executive Board
- Updated Conference Committee on conference registration
- Submitted office-related articles for newsletter and email blasts
- Managed post office mail for NOSS
- Managed NOSS website
- Supplied membership lists to Network and Chapter leaders upon request
- Created chapter webpages upon request
- Created chapter conference registration sites as needed



Historical Membership as of January 31, 2021

	2021	2020	2019	2018	2017	2016	2015
<b>Total</b>	<b>1090</b>	<b>1410</b>	<b>1568</b>	<b>2366</b>	<b>2407</b>	<b>2330</b>	<b>3210</b>
change	-22.69%	-10.10%	-33.70%	-1.70%	3.3%%	-27.40%	7.1%%

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